PowerSeries
neo

Connect Alarm app
App operation quick guide

Johnson
Controls

Connect Alarm – App installation and first use

- Download the app from Google Play Store or Apple App store and install it in your phone

- Start the app and accept Terms of Use

- On the welcome screen, enter server address (connect.tycomonitor.com) and press „+" button (Android) or Add New button (iOS)

- Add preferred name for the panel and enter panel ID (Integration Identification number). This number can be found in option [851][422] and should be provided to you by your installer.

- In case the number is not available (communicator without this number), please use MAC address (option [851][998]). This number should be provided to you by your installer.

Johnson Controls
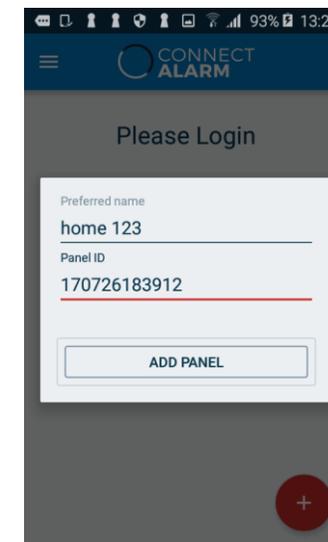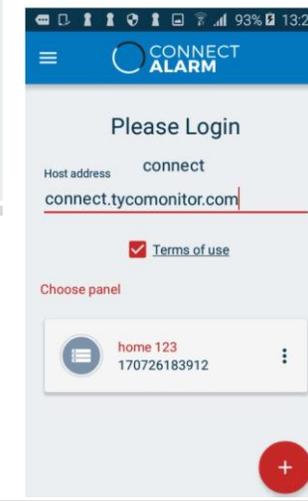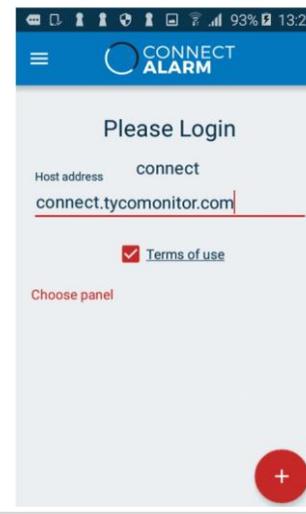
Connect Alarm – App installation and first use

- To activate the panel for the first time you will be requested to enter the master user code.

- To connect to your PowerSeries Neo panel, enter your user password then click OK.

- If you get an error message, please try again.

- If you enter the wrong code 3 times, you will be locked out for 5 minutes.
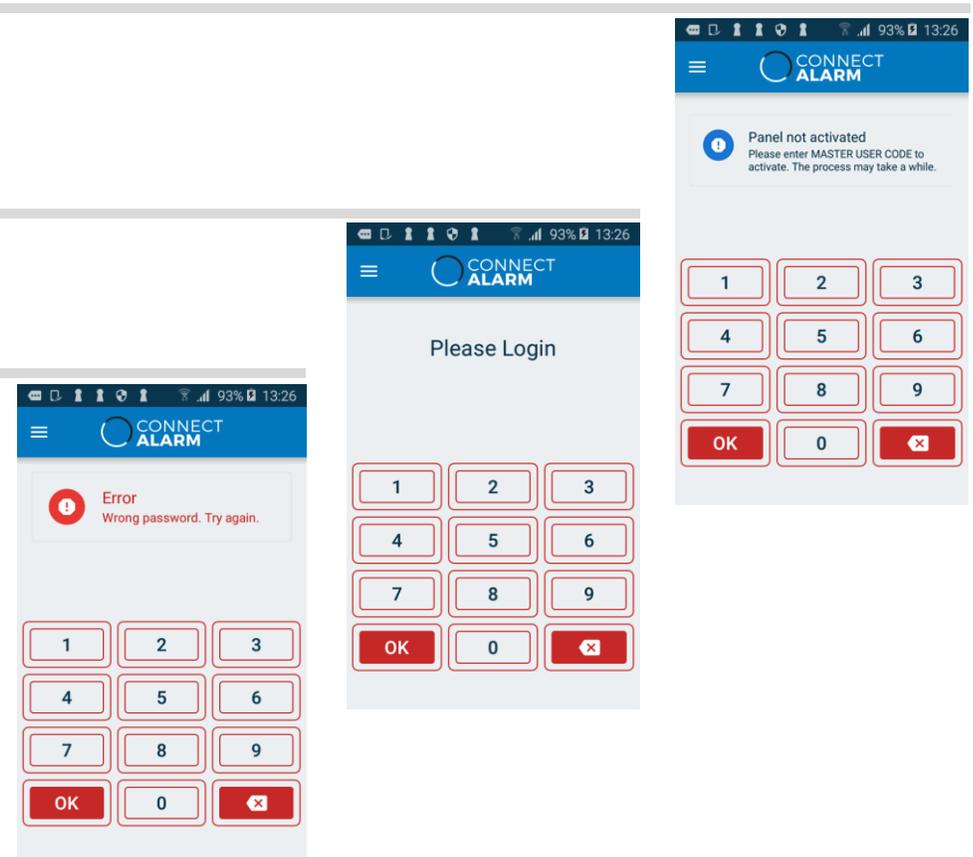
Connect Alarm – App operation

- You can now access, view, arm or disarm and change the alarm system status.

- The screen has 4 active areas:
  - Area 1 System status, partitions if your system supports more than one partition, and system activation;
  - Area 2, Alarms and Troubles;
  - Area 3 shows latest information;
  - And, in area 4, there is a quick navigation menu.

Area 1

Area 2

Area 3

*Area 4*
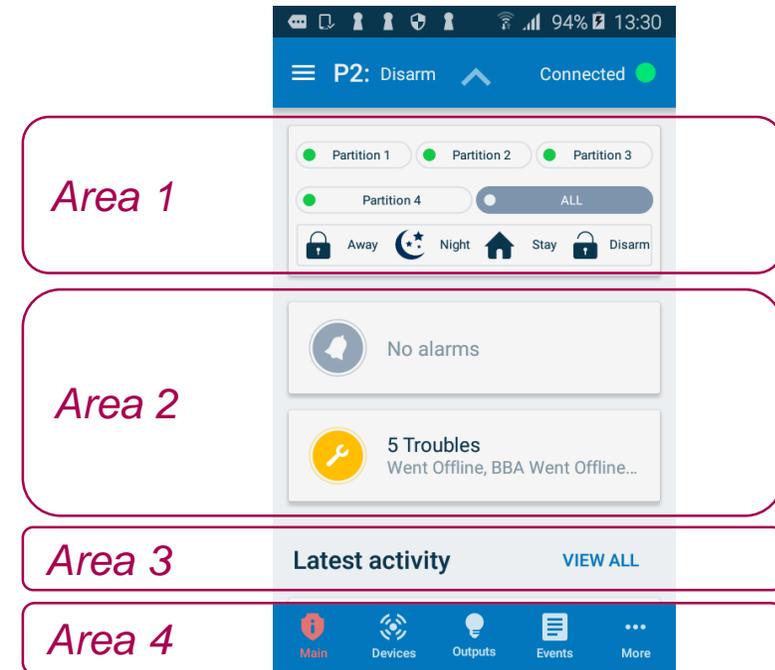
Connect Alarm – App operation

- In area 1 you can see the system status and select the partition you want to work with.

- You can also see if the system is armed, in stay, night or away mode, or disarmed – as shown.

- If the icon is red, the system is armed

- Click Away to activate the system.

- Click Disarm to deactivate the system.

- Click Night or Stay to arm specific areas.

- Area 1 will appear in every screen, but you can hide it to have a bigger working area.
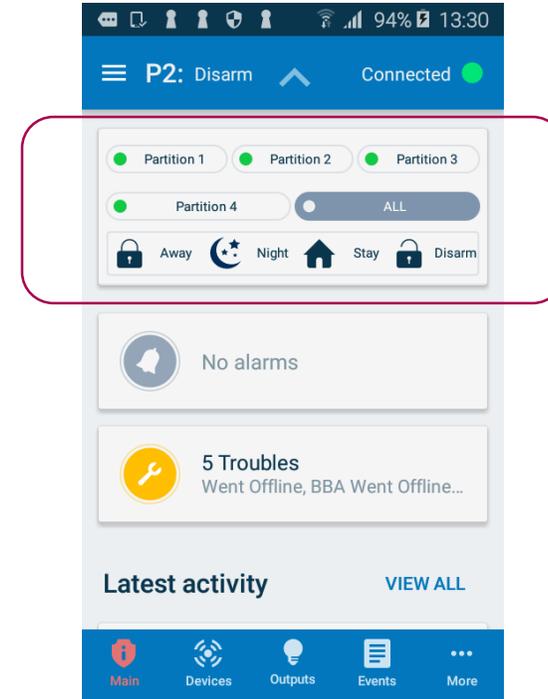
Connect Alarm – App operation

- In the application settings you can change various app settings, such as languages, quick navigation and view settings.

- In the panel settings you can manage push notifications and users, set panel date and time and allow remote installer access

- To access the panel settings menu, click here: →
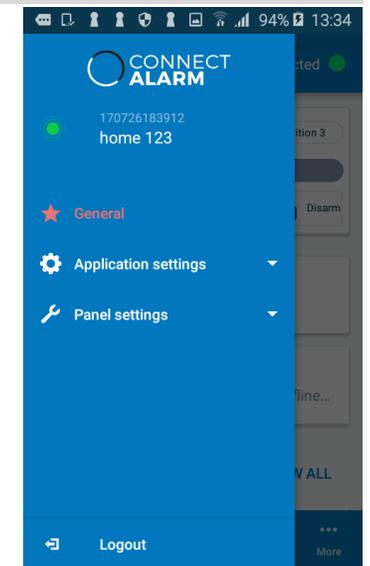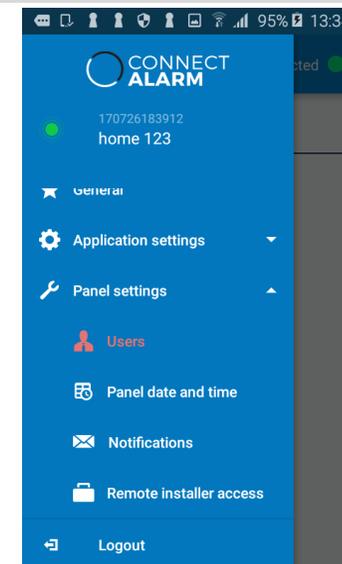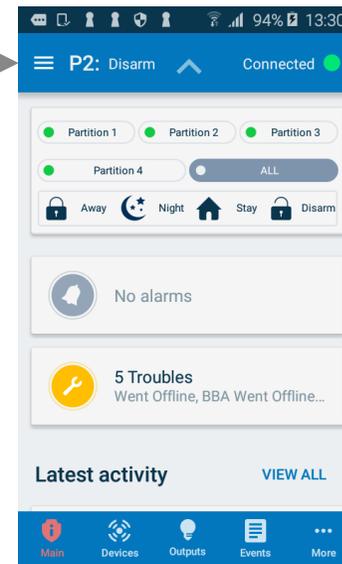
Connect Alarm – App operation

- Area 2 shows any events that occurred while the system was armed.

- Click the icons to get more information.
    - Alarm icon to see the alarms
    - Trouble icons to see any system issues

- Click Alarms to see information about latest alarm events

- To return to the main screen, click the Main icon
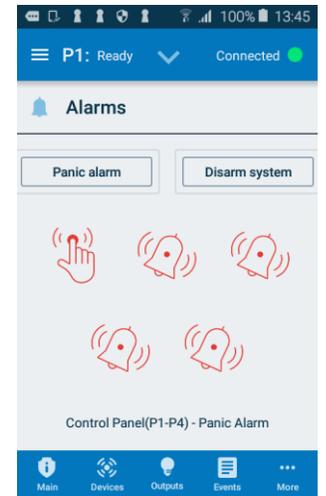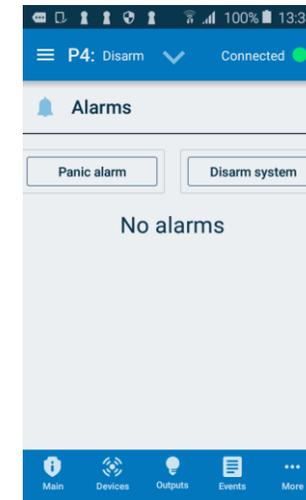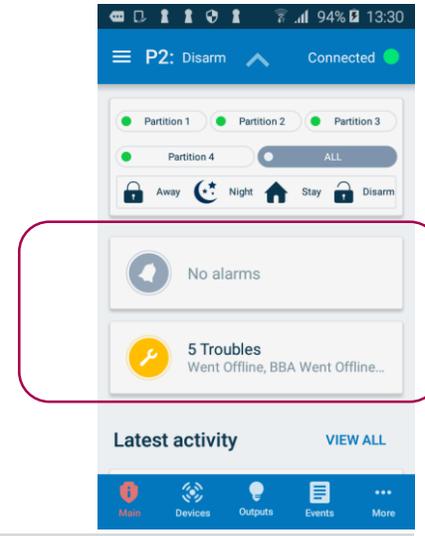
Connect Alarm – App operation

■ Area 3 shows the latest activities, such as who disarmed the system, and when.

■ Check earlier activities by clicking View All.
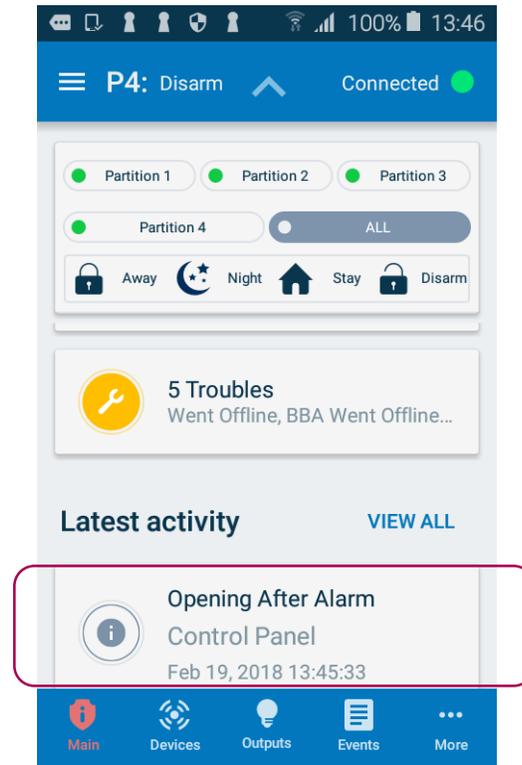
Connect Alarm – App operation

- Area 4 gives you fast access to the main functions.

  - Main - Returns you to the Main menu

  - Devices – Access to Device Section

  - Output – Access to Outputs Control Screen

  - Events – Access to Event Screen Log

  - More – Open the Alarms and Troubles
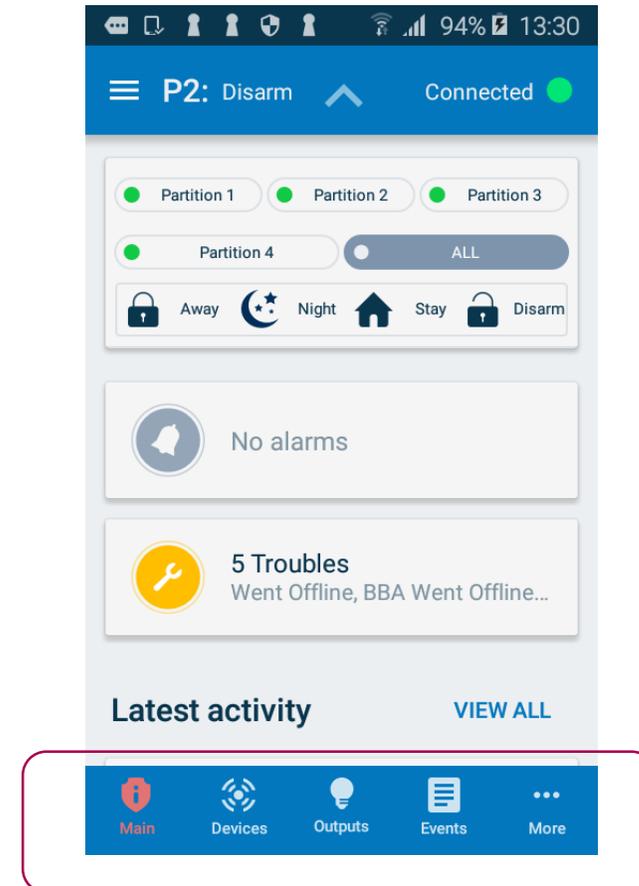
Connect Alarm – App operation

■ Device Section.

A list of all connected sensors and devices is shown. It displays the device photo, label and the partitions the device belongs to. You can also bypass or un-bypass a device by swiping left.

■ Click the filter symbol to filter the list. This can be useful in large properties.

■ The filter options include:

■ Detectors

■ Controls

■ Sirens and repeaters

■ In order to filter, click desired type of devices, for example detectors.
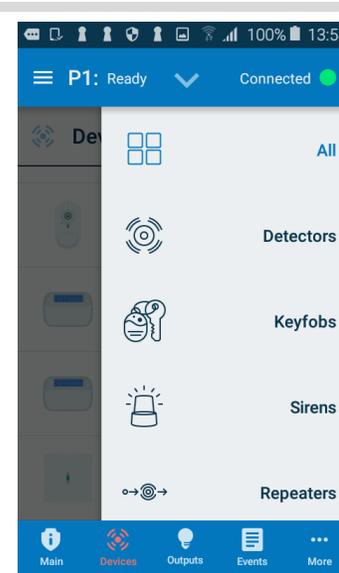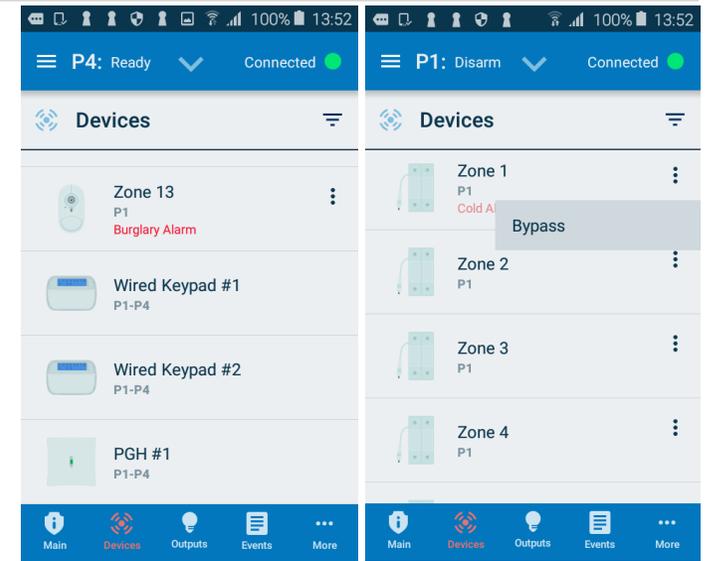
Connect Alarm – App operation

■ Output Control Screen. Clicking Outputs in Area 4, will take you to outputs control screen and allow you to control outputs.

■ You may turn outputs on or off, however you will not be able to see their current status.
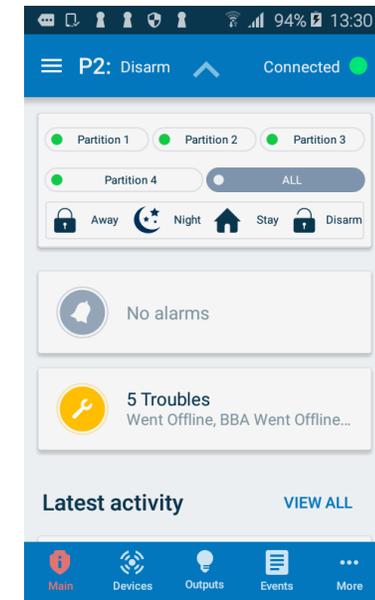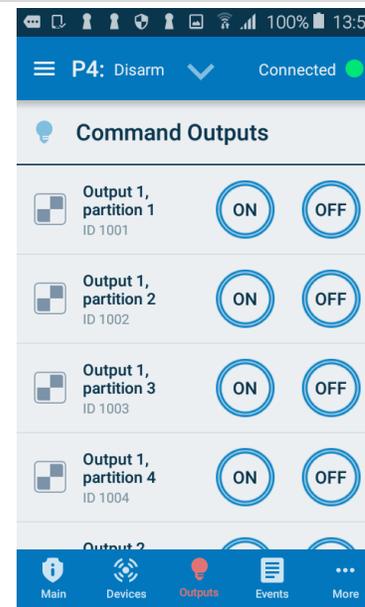
Connect Alarm – App operation

- Event Screen Log. Clicking Events at the bottom takes you to the event log screen.

- You may review event log from the panel.

- You may directly access videos associated with alarms

- Colors and icons differentiate types of events

- You may filter certain types of events like arming / disarming, alarms etc.
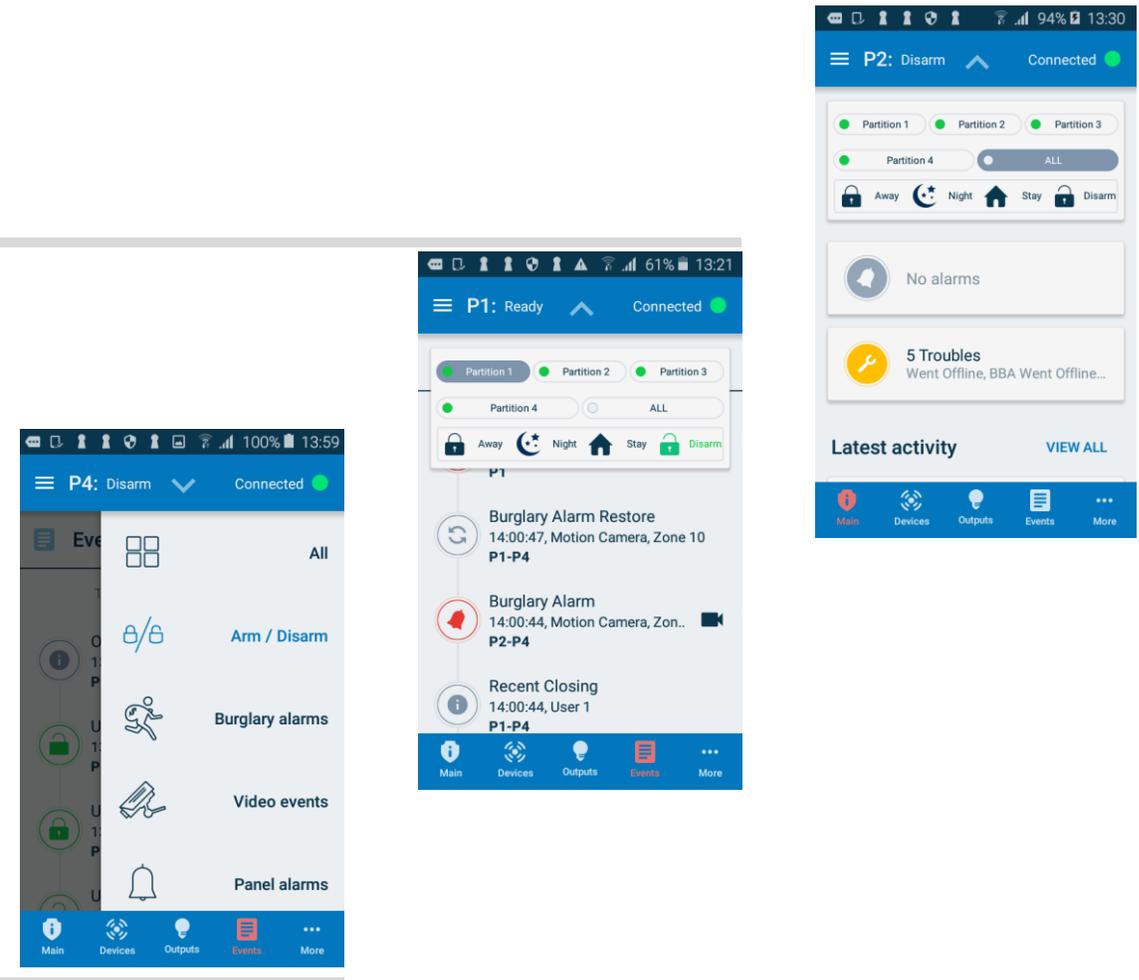
Contact information

To learn more about the Connect Alarm app,

please visit www.dsc.com or contact your local installer/sales representative